

New Client Information

for

PROFESSIONAL LYMPHATIC THERAPY *and Wellness*

At Professional Lymphatic Therapy, we provide not only traditional hand's-on massage, but we are lymph specialists utilizing traditional Manual Lymphatic Drainage (MLD)* techniques as well as Lymphatic Enhancement Treatments (LET). Our therapists are licensed, professional and highly trained to treat myriad lymphatic issues.

Address: 9365 Hwy 19 N Suite A2, Pinellas Park, FL 33782 in the Mainland's Office Complex, just south of Bill Jackson's. Our suite is at the east end of the building around the corner on the ground floor.

Arrival and Parking: Please arrive no more than 5 min early for your appointment and adjust drive time during rush hour. We lock our front door while in session, so if you find the door locked, we will be out shortly; we pride ourselves on running on time, however, exceptions do occur. There are plenty of free parking spaces for everyone. **If you are running late, please call the therapist with whom you are scheduled: Laura @ 727.492.0060 or Cory @ 904.347.5150.**

Cancellation policy: Please notify us by 11am the day before your appointment if you must change or cancel your appointment. If prior notification is not received, a full fee is expected to compensate for a slot that could have been offered to another client. No-shows are also expected to remit full payment to therapist.

What to expect:

- Traditional hand's-on massage sessions can take 60 or 90 minutes, depending on what you've requested. Lymphatic Enhancement Treatments typically last about 90 +/- minutes. We've set aside enough time before and after your treatment to ensure a relaxing pace for arrival and check-out.
- During a Lymphatic Enhancement Treatment, we will be using a combination of manual lymphatic drainage (MLD)* techniques and a medical device that emits mild vibrational & electromagnetic waves. The treatment is gentle, relaxing and very calming to the body. Please see the attached Client Intake Form for any contraindications that may prevent us from utilizing the medical device.
- It is common to undress completely in privacy and you will be draped under sheets and/or blankets for your warmth and comfort. We will expose only the area to be worked and will do so modestly. We respect your level of comfort and will work around any amount of clothing you prefer to leave on.

Communication: Due to the healing nature of our work, it is important that you communicate any adjustments that are needed to ensure your comfort. Additionally, please inform us of any changes to your medical history or condition upon arrival of each visit.

Payment: Payment is due at the time of service. We accept cash, check, Venmo -- @Laura-Turley-2 (these three are preferred) and credit cards. Tipping is not required.

We're looking forward to meeting you and assisting in your healing journey!

~Laura M Turley, Owner
Professional Lymphatic Therapy & Wellness

**Please note that lymphatic drainage refers to a technique that assists the internal flow of the lymphatic fluid, which allows it to 'drain' back into the blood stream. Our license does not allow for any external interaction with bodily fluids.*